

## Keystone RV Center Rental Agreement

**Rental Requirements:** Renter (Customer) must possess a valid driver's license and be at least 25 years of age. Any/all additional drivers must also present a valid driver's license and be at least 25 years of age. Photo copies of all drivers licenses is required prior to or at check-out. Proof of insurance must be provided on all authorized drivers.

**Reservation Deposit:** A \$250.00 reservation deposit is required in advance to reserve RV. This deposit is credited towards rental fee. Reservation deposit is non-refundable but is transferable up to one year of original reservation date. Cancellations made less than 10 days to date of departure are non-refundable and non-transferable. If unit is prepped, cleaned and de-winterized and you cancel within 24 hours of pick-up, you will be responsible for those fees. There is a three night minimum rental requirement to reserve a unit.

**Damage Deposit:** A \$500.00 damage deposit for Travel Trailers and a damage deposit equivalent to 3 night rate (\$615 or \$725 depending upon unit rented) for Motor Homes is due at check-out in addition to rental fees. The deposit is appropriately refunded after a thorough inspection of the rental unit provided that the rental is returned as it was delivered to the customer. Any negligent damage done to rental unit that is not covered by insurance is responsibility of renter and will be deducted from damage deposit accordingly.

**Insurance:** You are responsible for all damage or loss you cause to others. You must purchase MBA Choice for \$17 a day:

- Damage to the Vehicle is covered by MBA Choice, with a deductible per occurrence for which amount you are responsible.
- Auto liability insurance is part of MBA Choice, and provides coverage for bodily injury and property damage caused by you to third persons with limits no higher than the minimum levels prescribed by the financial responsibility laws of the State whose laws apply to the damage or loss. MBA Choice covers medical payments, or PIP, no-fault and statutory limits for uninsured and under-insured motorist coverage. Coverage is void if you violate the terms of this Agreement or if you fail to cooperate in any loss investigation conducted by us, or the insurer. Allowing an unauthorized driver to operate the Vehicle terminates MBA Choice.
- You are responsible for all damage to the Vehicle and damage or injury you cause to third parties that is excluded by the MBA Choice policy, or that is in excess of MBA Choice policy limits.

**RV Condition at Time of Pickup:** Gas tank is full (travel trailers N/A), LP tank is full, wastewater holding tanks are empty, and the interior and exterior are clean.

**RV Return Policy:** Rental units must be returned as scheduled. Unauthorized extensions will be charged at twice the unit's equivalent daily rate for each day or portion thereof that the unit is returned after the scheduled time. Rental days are based on number of nights out. Check-in is between noon and 2pm. The rental must be returned in the same conditions listed at time of pickup, (gas tank full, LP tank full, holding tanks empty, clean interior and exterior, free of damages). Any accrued fees will be assessed and charged against the damage deposit as follows:

**Cleaning Charges:** Interior \$130.00 / Exterior \$130.00

**Dump and Rinse Holding Tanks:** \$50.00

**Pet Odors:** \$250.00

**Smoke Odors:** \$250.00

**LP Refill:** \$3.25/gallon

**Fuel Refill:** \$20.00 refueling fee plus cost of fuel

**VIP Convenience Package: \$150.00.** Customers wishing to do so can allocate this option during the reservation process. The cost of the package is as listed above (\$150.00). This feature covers holding tank dump and rinse, interior and exterior cleaning, and propane fill. Customer is still responsible for fuel tank fill and any/all damages incurred. Those not wishing to purchase the convenience package will be responsible for returning the unit as listed in the **RV Return Policy** and for fees assessed accordingly.

**Mileage Charges:** Excess mileage over the stated allowance will be deducted from the damage deposit. The stated mileage allowance is 125 free miles per day. Excess mileage is charged at \$.25 per mile.

**Generator Charges:** Customer is given 8 free generator hours allowance per day. Excess usage will be calculated and deducted from the damage deposit upon return at the rate of \$2.00 per each additional excess hour.

**ALL APPLICABLE CHARGES WILL BE DEDUCTED FROM THE DAMAGE DEPOSIT.**

**Smoking:** No smoking is allowed in rental units. Any smoke odors in returned rental units will result in additional fees. Please refer to RV Return Policy for applicable fees.

**Pets:** No pets are allowed in rental units. Any pet odors in returned rental units will result in additional fees. Please refer to RV Rental Policy for applicable fees.

**Towing:** No towing is allowed on Keystone RV Center rental units.

**Travel Restrictions:** Rental units may not be driven to Mexico.

**Taxes:** Customer is responsible for all applicable taxes.

**Rental Fees:** All rental fees must be paid prior to check-out. This includes the amount of rental, damage deposit, and insurance if needed.

**Keystone RV Center reserves the right to substitute another unit if at time of departure the unit reserved is unavailable.**

**Renter must be present at check-out and complete a brief orientation on the RV. NO EXCEPTIONS.**

In the unlikely event of a break down, repairs under \$100 should be completed and paid for by the renter. Repairs over \$100 must have prior authorization from Keystone RV Center. Please save and submit all receipts for repairs when you return the rental unit.

**General Requirements:** Customer agrees not to drive in a careless or negligent manner, nor drive while under the influence of alcohol or drugs, nor permit operation of the vehicle by any person except those signed to the agreement. Customer further agrees not to use, or permit use of the rental for unlawful purposes. Customer will hold Lessor harmless from any and all fines, forfeitures and penalties incurred during the rental period caused directly or indirectly by negligence, misuse or carelessness. Customer further agrees to indemnify and hold harmless the Lessor from and against any and all claims for loss of, or damage to property, or injury to persons, including death, resulting from the use, operation or possession of the rented unit.

Unless prohibited by law, you release us from any liability for consequential, special or punitive damages in connection with this rental or the reservation of a vehicle.

Customer understands that the number of passengers who may lawfully travel in a motor home is limited to the number of seatbelted seats in the motor home. Customer agrees to abide by that limit.

By signing below you acknowledge that you have been given an opportunity to read the terms of this Agreement before being asked to sign. Your signature permits us to process a credit voucher in your name for all rental charges due under this Agreement.

X \_\_\_\_\_  
Signature acknowledges that renter has read and agrees to the above policies and conditions